

Return Merchandise Authorization

Merchandise sold by NewGearDeals.com has a 30-day warranty unless otherwise stated. Returned merchandise may be exchanged for a like item, in-store credit, or a refund.

Instructions:

- 1) Complete this form.
- 2) Place this form inside the package along with the merchandise to be returned.
- 3) Send the package to the address below.

NewGearDeals.com
Attn: RMA Department
12407 N. Mopac Expwy.
Ste. 100 - 417
Austin, TX 78758-2457

Customer Name _____

Customer Email _____

Order Number (if applicable) _____

Auction Number (eBay only) _____

User ID (eBay only) _____

Description of problem

I would like to receive the following (check one):

Replacement () - In-Store Credit () - Refund ()

I, undersigned, am returning the merchandise and understand that I will receive either a replacement, in-store credit, or a refund. If receiving a refund, it will be refunded to my original form of payment minus the cost of shipping.

Signature _____ **Date** _____

Returns must be packed in the original packaging or better. Merchandise received that has been packed improperly will be returned to the buyer. NewGearDeals.com is not responsible for returns that are damaged in transit.